

## Nondiscrimination Notice

Physicians Plus Insurance Corporation complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Physicians Plus Insurance Corporation does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Physicians Plus Insurance Corporation:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact Member Services at: 608-282-8900 or 800-545-5015; TDD/TTY: 711 Wisconsin Relay.

If you believe that Physicians Plus Insurance Corporation has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the Physicians Plus Grievance Administrator; 2650 Novation Parkway, Madison, WI, 53713; 608-282-8900 or 800-545-5015; TDD/TTY: 711 Wisconsin Relay; Fax: 608-327-0321; [ppicinfo@pplusic.com](mailto:ppicinfo@pplusic.com). You can file a grievance by mail, fax, or email. If you need help filing a grievance, the Grievance Administrator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.



- ✧ Spanish  
 ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-545-5015 (TTY: 711 Wisconsin Relay).
- ✧ Hmong  
 LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-800-545-5015 (TTY: 711 Wisconsin Relay).
- ✧ Chinese  
 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電1-800-545-5015 (TTY: 711 Wisconsin Relay)。
- ✧ German  
 ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-545-5015 (TTY: 711 Wisconsin Relay).
- ✧ Arabic  
 مقرب ل لصتا . ن ا ج م ا ب ك ل ر ف ا و ت ت ة ي و غ ل ل ا ة د ع ا س م ل ا ت ا م د خ ن ا ف ، ة غ ل ل ا ر ك ذ ا ث د ح ت ت ن ك ا ذ ا ؛ ت ظ و ح ل م  
 .(yaleR niscosiW 117 مقر مكبل او مصرل افتاه ) 5105-545-008-1
- ✧ Russian  
 ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-545-5015 (TTY: 711 Wisconsin Relay).
- ✧ Korean  
 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-545-5015 (TTY: 711 Wisconsin Relay) 번으로 전화해 주십시오.
- ✧ Vietnamese  
 CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-545-5015 (TTY: 711 Wisconsin Relay).
- ✧ Pennsylvania Dutch  
 Wann du Deitsch schwetzscht, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1-800-545-5015 (TTY: 711 Wisconsin Relay).
- ✧ Laotian  
 ໂບດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ.  
 ໂທ 1-800-545-5015 (TTY: 711 Wisconsin Relay).
- ✧ French  
 ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-545-5015 (TTY: 711 Wisconsin Relay).
- ✧ Polish  
 UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-800-545-5015 (TTY: 711 Wisconsin Relay).
- ✧ Hindi  
 ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं।  
 1-800-545-5015 (TTY: 711 Wisconsin Relay) पर कॉल करें।
- ✧ Albanian  
 KUJDES: Nëse flitni shqip, për ju ka në dispozicion shërbime të asistencës gjuhësore, pa pagesë. Telefononi në 1-800-545-5015 (TTY: 711 Wisconsin Relay).
- ✧ Tagalog  
 PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-545-5015 (TTY: 711 Wisconsin Relay).